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CMF UPDATE

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CMF AT A GLANCE

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2020 in Review

Happy New Year! We hope our neighbors had a happy and safe holiday season. 2020 presented challenging times as we all have adapted to the changes during the COVID-19 crisis. We are always looking to strengthen our relationship with our neighbors, and we would like to highlight some of our activities in the community from this past year:

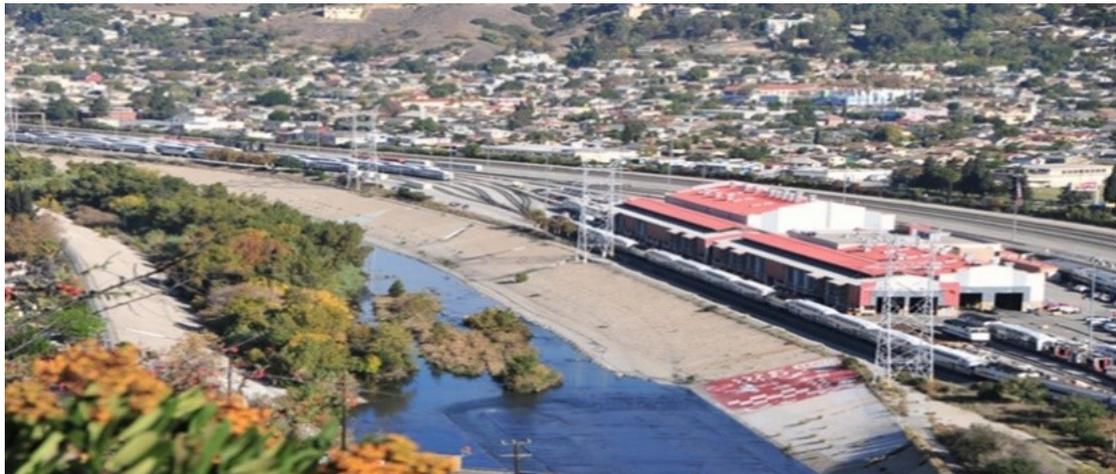
- 39 out of 40 Tier 4 locomotives are in service as of December 31, 2020. The 40th Tier 4 locomotive is projected to arrive and to be placed into service in early 2021.
- On October 14, 2020, Metrolink launched SoCal Explorer. This new loyalty program rewards riders with points as well as exclusive offers and perks from local businesses and attractions throughout the Southern California region. For more information about Metrolink's SoCal Explorer rewards program please visit SoCalExplorer.metrolinktrains.com.
- Metrolink held its first virtual community meeting on September 26, 2020, which included a virtual tour of the facility. Visit metrolinktrains.com/cmfc to review the PowerPoint from the meeting [here](#) or in the "community resources" section.
- On September 1, 2020, California Air Resources Board (CARB) certified that all Tier 4 locomotives meet the

required emissions standards.

- Metrolink received the 2020 Sustainability Impact Award in September for the Energy Management from the Los Angeles Department of Water and Power (LADWP) for retrofitting and upgrading all building lighting at CMF.
- The drainage system that keeps run-off out of the LA River and the City Sewer system was upgraded at the CMF and completed on August 4, 2020.
- All 30 Tier 0 locomotives have been decommissioned as of March 25, 2020.

Metrolink will continue working with our neighbors to address any issues at the CMF. Thank you for your participation and invaluable input in 2020.

Central Maintenance Facility (CMF) Action Plan December 2020 Update



We continue to make progress on our commitment to be a good neighbor to the communities near the CMF. To view the latest updates of the CMF Action Plan, please click [HERE](#). You can also view previous CMF updates by visiting metrolinktrains.com/cmf.

Permanent Sound Monitor Installation:

We have ordered permanent sound monitors for ongoing sound monitoring and they arrived in November. We are now waiting for other pieces of equipment to arrive as well as revisions to the permit needed to install them.

Temporary Sound Wall Installation:

Staff continues to look at long term sound mitigation solutions in our CMF Modernization Study (Action item 8). In an effort to address noise concerns in the near-term, staff are exploring options for a temporary sound wall at the service and inspection track.

Staff had the first meeting with a sound wall vendor for a site walk and have subsequently been in discussion about suitable options and pricing. In December, staff met the sound wall vendor for a second site walk to explore a solution that would not impact the roadway leading in/out of CMF. Staff are awaiting updated pricing information and are working to determine how to contractually implement one of the temporary sound barrier solutions. Staff are preparing to update the Metrolink Board of Directors in January 2021 about the status of this study. All board meetings are public and can be accessed at: metrolinktrains.com/about/board-meetings/agendas-documents/

Next Quarterly Community Meeting

Our next community meeting will be held virtually on February 27, 2021. More details to follow.



Tier 4 Update

As of December 31, 2020, 39 of the 40 Tier 4 locomotives procured by Metrolink have been delivered to SCRRA property. Upon delivery from the manufacturer, each locomotive must undergo extensive testing prior to its acceptance into service.

- 39 locomotives are in service.
- The schedule of Tier 4 locomotive deliveries has been delayed due to supply chain impacts of COVID-19. The 40th locomotive is projected to be delivered in Spring 2021.
- 25 Legacy Tier 0 locomotives have been decommissioned.

Tier 4 locomotives reduce emissions 65% and 85%, when compared to legacy Tier 2 and Tier 0 locomotives respectively.

Tier 4 Noise Reduction Efforts:

We have received several complaints regarding noise emanating from Tier 4 locomotives at the Central Maintenance Facility (CMF) when the weather is in high temperature. Metrolink is currently working on solutions to reduce the noise. Please see the [Noise Reduction Letter](#) for background information on these efforts. During the month of December staff applied noise reduction software on two additional Tier 4 locomotives. Staff is observing the units to determine if the reduction on fan speed has any adverse effect on the engine cooling routing or on the Tier 4 emissions control package. Staff will continue to evaluate the units and provide updates for a permanent noise reduction solution.



Complaint regarding Apparent Diesel Smell

Community members contacted Metrolink staff with concerns of a smell that appeared to be from diesel fumes. In response to the concern, Metrolink staff investigated, along with staff from the South Coast Air Quality Management District (SCAQMD). Neither agency was able to determine the source of the smell and there were no apparent operational issues with Metrolink locomotives that would have accounted for it. Metrolink will continue to remain vigilant in making sure we adhere to the commitments we have made.

Metrolink COVID-19 (Coronavirus) Response:

COVID-19 has changed all our lives in countless ways. For the last few months, we have made real-time adjustments as stay at home orders, school closures and staged efforts to reopen our region and state have demanded much of our attention. At Metrolink, safety is foundational. Our agency has taken steps to protect against the spread of the COVID-19 disease while protecting our team members, riders, and communities. We thank you for your patience as we have worked to identify ways to enhance communication with the community and update agency practices.

Recovery Plan Framework:

The Metrolink team is working hard to adjust and prepare for the “new normal” and emerge from this pandemic a smarter, better passenger train service. With that in mind, we have developed a Recovery Plan Framework which emphasizes health, safety, and cleanliness;

Health & Safety:

We enhanced cleaning and other safety procedures on our trains and at the locations where our employees work.

Cleanliness updates include:

- Installation of new state-of-the-art antimicrobial air filters on all our train cars to ensure the air passengers breathe throughout their journey is safe and clean. They improve the air flow aboard our trains and destroy 99.9% of impurities including bacteria and viruses.
- Trains are deep cleaned every night as well as more staff added to clean more often
- Hand sanitizer stations in each train car
- A video of our cleaning process on our trains can be viewed [HERE](#).

We launched the [How Full Is My Train?](#) tool for riders to see recent ridership of the train you plan to take and be assured there will be plenty of space for physical distancing. More information regarding the latest health and safety procedures on our trains can be found at: metrolinktrains.com/cleancommute

On September 25, 2020, the Metrolink board approved the Recovery Plan Framework. Updates on the Recovery Plan Framework are given at Metrolink Board meetings and access to meetings and documents can be found at: metrolinktrains.com/about/board-meetings/agendas-documents. The latest update on the progress of the Recovery

Plan was given at the December 11, 2020 board meeting which can be viewed [HERE](#).

Metrolink Operations:

Due to COVID-19, Metrolink has seen a reduction in ridership of up to 90% at its lowest. As a result, Metrolink temporarily reduced its service by 30% on March 26, 2020. You can find the latest schedule information at metrolinktrains.com/temporary-service.

Metrolink has utilized the reduced service levels to accelerate maintenance and rehabilitation activities. For our trains, Metrolink is utilizing four fewer trainsets per day to operate the reduced service. As a result, we have enhanced preventive maintenance on the equipment and used the additional flexibility to address unscheduled maintenance events more strategically. For the infrastructure, Metrolink has used the longer work windows afforded by reduced service to accelerate repairs to track, ties and signal infrastructure.

To get more information about Metrolink's service or response to COVID-19, please visit metrolinktrains.com/coronavirus or text "ML19" to "#333777".

Safety Reminder

Camping, walking, driving or playing near any active train line or along the Metrolink right-of-way (ROW) is dangerous. We know that homelessness is a challenge our communities face. If you see an homeless encampment along the Metrolink ROW please contact us at (866) 640-5190.

Questions and concerns can be directed to Metrolink's Community Relations 24-hour hotline at (213)452-0400 or to communityrelations@scrra.net.

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