



Smarter. Better. Essential.

CMF UPDATE

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Webpage

CMF AT A GLANCE

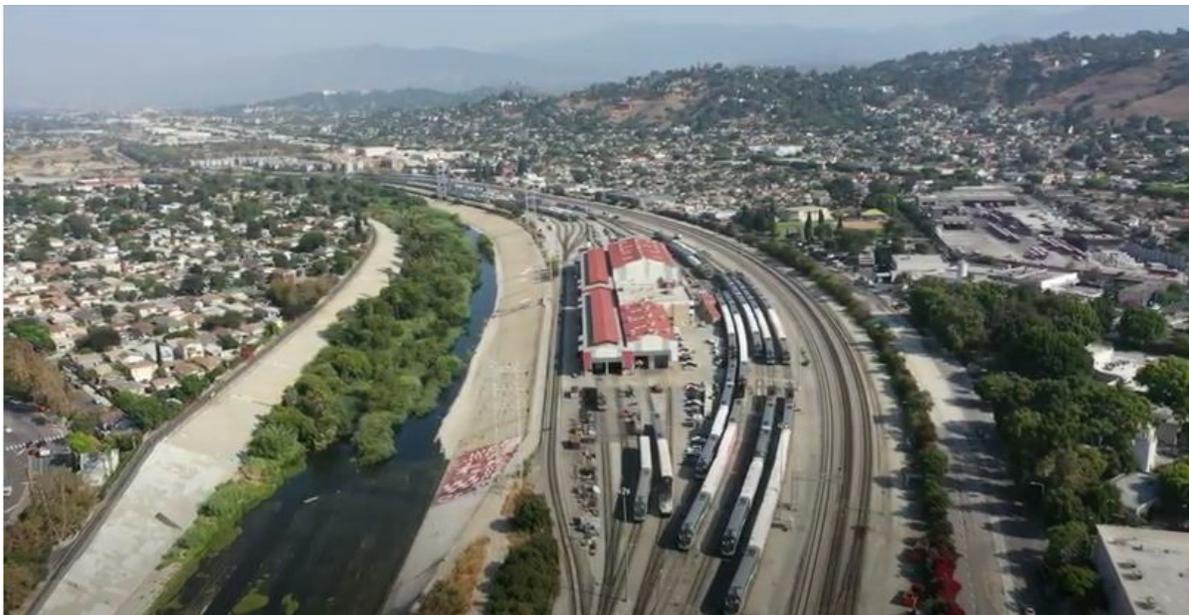
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Our Next Quarterly Meeting



Metrolink is committed to the community's safety. Due to the COVID-19 crisis, we will hold a "live" virtual Zoom meeting with a presentation from Metrolink staff. A "Virtual Meeting Room" (VMR) will be available for the community to watch a recording of the virtual meeting and review supplemental materials.

Attendees will have the opportunity to participate in a live Q&A session during the live Zoom meeting as well as submit

comments and feedback through the VMR.

Date: June 26, 2021

Time: 10:30am-12:30pm

Location: (virtual)

Webinar ID: 852 3712 8734

[zoom link to meeting](#) or Dial 833-548-0282 (Toll Free) or 877-853-5257 or (Toll Free)

To access the VMR visit: www.virtualeventroom.com/metrolink-cmf/

In case you cannot join us, a recording of the meeting will be available for 30 days in the VMR. If you have questions, please contact Sylvia Novoa at 213-452-0300 or by email at communityrelations@scrra.net.

Metrolink Celebrates Bike Month

Metrolink celebrated Bike Month this year by offering free travel during “Bike to Work Week” May 17-21 for those who board with bicycles on Metrolink’s trains. The month-long festivities included an e-bike giveaway, the launch of rail-friendly bike excursions specially curated by AllTrails, and a bike safety webinar with the Los Angeles County Bike Coalition (LACBC). The initiative helped promote the combination of public transportation and cycling for first and last mile travel. This leads to a positive long-term impact on our health and environment.

Metrolink, makes pairing cycling with rail travel easy with a variety of convenient amenities, including bike storage lockers at 23 stations, bike racks at 34 stations and dedicated bike cars on select trains that hold nine bikes on the lower level. Metrolink have seen significant growth in riders boarding with bicycles during the pandemic. From March 2020 to March 2021, the share of Metrolink riders boarding with bicycles has more than doubled from an average of 2.4% to 5.3%. By comparison, pre-pandemic bicycle riding passengers remained stable in the immediate preceding years at 2.3% in March 2018 and 2.2% in March 2019.

For more information, visit metrolinktrains.com/bike-month.

**Central Maintenance Facility (CMF) Action Plan May 2021
Update**



We continue to make progress on our commitment to be a good neighbor to the communities near the CMF. To view the latest updates of the CMF Action Plan, please click [HERE](#). You can also view previous CMF updates by visiting metrolinktrains.com/cmfc.

Temporary Sound Barrier Construction Reminder:

Staff identified a temporary sound mitigation solution. The construction of the sound barriers will take place in two phases commencing on May 24, 2021 and ending in late June.

WHERE: Service & Inspection Track (construction will take place near sand towers as well as further south where the trees between the access road and river begin)

Progress: Phase one was completed Saturday, May 29, 2021.

Phase two construction is expected to start Thursday, June 24th and end Sunday, June 27th. Due to staff availability on the weekend, the plans to prepare for the installation will begin on Thursday, June 24th and Friday, June 25th. The crane work will take place Saturday, June 26th and Sunday, June 27th. A crane is needed to stand the columns and install the panels. To ensure this work can be completed safely with the most minimal operational impacts, the work will take place during the weekend and occur within the hours agreed upon with the community.

Questions and concerns can be directed to Sylvia Novoa at (213) 452-0300 or to communityrelations@scrra.net.

A detailed update on this effort will be given at the upcoming virtual community meeting on June 26, 2021.

As of May 31, 2021, 39 of the 40 Tier 4 locomotives procured by Metrolink have been delivered to SCRRRA property. The 40th Tier 4 locomotive was delivered May 14, 2021 and is expected to go into service in June. Upon delivery from the manufacturer, each locomotive must undergo extensive testing prior to its acceptance into service.

Tier 4 Noise Modifications:

Metrolink has found a software-based solution to address the elevated noise coming from the F125 locomotive cooling fans during hotter summer temperatures. However, the software modification has caused unexpected faults in other interrelated systems. As a result, the modifications have been put on hold until staff can troubleshoot the issue and find the appropriate solution. Metrolink will provide an update to the community at the upcoming quarterly meeting in June.



Metrolink COVID-19 (Coronavirus) Response:

SHARED RESPONSIBILITY

CDC Requires Everyone to Wear Their Masks



COVID-19 has changed all our lives in countless ways. For the last few months, we have made real-time adjustments as stay at home orders, school closures and staged efforts to reopen our region and state have demanded much of our attention. At Metrolink, safety is foundational. Our agency has taken steps to protect against the spread of the COVID-19 disease while protecting our team members, riders, and communities. We thank you for your patience as we have worked to identify ways to enhance communication with the community and update agency practices.

Recovery Plan Framework:

The Metrolink team is working hard to adjust and prepare for the “new normal” and emerge from this pandemic a smarter, better passenger train service. With that in mind, we have developed a Recovery Plan Framework which emphasizes health, safety, and cleanliness;

Health & Safety:

We enhanced cleaning and other safety procedures on our trains and at the locations where our employees work.

Cleanliness updates include:

- Installation of new state-of-the-art antimicrobial air filters on all our train cars to ensure the air passengers breathe throughout their journey is safe and clean. They improve the air flow aboard our trains and destroy 99.9% of impurities including bacteria and viruses.
- Trains are deep cleaned every night as well as more staff added to clean more often

- Hand sanitizer stations in each train car
- A video of our cleaning process on our trains can be viewed [HERE](#).

We launched the [How Full Is My Train?](#) tool for riders to see recent ridership of the train you plan to take and be assured there will be plenty of space for physical distancing. More information regarding the latest health and safety procedures on our trains can be found at: metrolinktrains.com/cleancommute

On September 25, 2020, the Metrolink board approved the Recovery Plan Framework. Updates on the Recovery Plan Framework are given at Metrolink Board meetings and access to meetings and documents can be found at: metrolinktrains.com/about/board-meetings/agendas-documents. The latest update on the progress of the Recovery Plan was given at the May 28, 2021 board meeting which can be viewed [HERE](#).

Metrolink Operations:

Due to COVID-19, Metrolink has seen a reduction in ridership of up to 90% at its lowest. As a result, Metrolink temporarily reduced its service by 30% on March 26, 2020. You can find the latest schedule information at metrolinktrains.com/temporary-service.

Metrolink has utilized the reduced service levels to accelerate maintenance and rehabilitation activities. For our trains, Metrolink is utilizing four fewer trainsets per day to operate the reduced service. As a result, we have enhanced preventive maintenance on the equipment and used the additional flexibility to address unscheduled maintenance events more strategically. For the infrastructure, Metrolink has used the longer work windows afforded by reduced service to accelerate repairs to track, ties and signal infrastructure.

To get more information about Metrolink's service or response to COVID-19, please visit metrolinktrains.com/coronavirus or text "ML19" to "#333777".

Essential Together:

Throughout the COVID-19 pandemic, Metrolink has provided safe, reliable service to essential frontline workers who kept the Southern California region safe and functioning, according to the results of our [2021 Customer Survey](#). Nearly 75 percent of people currently riding Metrolink identified themselves as essential workers – an increase of 4 percent from Metrolink's April 2020 survey. Many (29 percent) of these essential workers are in the healthcare industry. Other essential workers include

those in community-based organizations (17 percent), which includes public health and childcare, and those in transportation and logistics (14 percent).

In releasing its survey results, Metrolink also launched a campaign to thank the region's essential workers and to invite its lapsed riders – and the community at large – back to a service that is smarter and better than ever thanks to the agency's hard work over the last year. The campaign includes full-page ads in the region's daily newspapers to thank the region's essential workers, as well as an online timeline detailing its customer-centered work over the last year to prepare for the return of more riders.

Safety Reminder

Camping, walking, driving or playing near any active train line or along the Metrolink right-of-way (ROW) is dangerous. We know that homelessness is a challenge our communities face. If you see an homeless encampment along the Metrolink ROW please contact us at (866) 640-5190.

Questions and concerns can be directed to Metrolink's Community Relations 24-hour hotline at (213)452-0400 or to communityrelations@scrra.net.

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STAY CONNECTED

