



Smarter. Better. Essential.

CMF UPDATE

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Webpage

CMF AT A GLANCE

ADDRESS: 1555 San Fernando Rd, Los Angeles CA 90065

CONTACT: communityrelations@scrra.net

EMERGENCY HOTLINE: (213)452-0400

NON-EMERGENCY ISSUES: Sylvia Novoa (213)452-0300

Virtual Community Meeting Recap



On February 27, 2021 Metrolink hosted its virtual Central Maintenance Facility (CMF) quarterly update meeting with members of the community. At the meeting, Metrolink gave the community a status update of our 11-point Action Plan which included highlights such as:

1. 39 out of 40 Tier 4 locomotives are received and in service.

2. Communication improvements:
 - Equipment alarm text alerts to staff
 - Increased community noticing
3. Facility improvements:
 - Permanent on and off-site sound monitor installation with public monitoring options
 - Fully optimized ground power stations -15 can be used at one time
 - Random independent inspections by Internal Audit
 - Semi-permanent sound barriers will be installed at service and inspection area
4. Fleet improvements:
 - Renewable diesel demonstration

Thank you for your participation, your input is invaluable. Staff is working to gather all of the input to provide necessary responses and actions. Being a good neighbor is a priority for Metrolink.

In case you were unable to join us, a recording of the meeting will be available until March 27, 2021 in the Virtual Meeting Room (VMR). In the VMR you will find background information about the CMF, a recording of the virtual meeting, and other valuable updates. There is also an opportunity to leave a comment or question.

Please access the VMR using the following link:
<https://www.virtualeventroom.com/metrolink-cmf/> or by scanning the QR code below



If you have questions, please contact Sylvia Novoa at 213-452-0300 or by email communityrelations@scrra.net.

Access Live Sound Monitor Readings 24/7 Online

Recognizing that noise is a community concern, Metrolink decided to place Permanent Sound Monitors in both the community and at the facility to allow transparency. Metrolink is

excited to announce that we have installed four permanent sound monitors. Two monitors have been placed in the community with the access to the live data provided at our website and two installed in the yard for comparison.

Monitor Location key	Reading/ Decibels
Bike Path @ Harwood St.	61.1 dB(A)
Bike Path @ Duval St.	61.7 dB(A)



Access to the map can be found at: metrolinktrains.com/community-main/cmf/. To access more detailed sound readings that includes up to 24 hours of readings click on the links in the "monitor location key."

Disclaimer: Street noise such as trash trucks, ambulances or tree trimmers can impact the sound monitor readings. The monitors at the CMF will serve to measure noise at the yard and will be compared to the community readings.

Note: The dB(A) is a unit of measurement for noise that is perceived by the human ear. The dB(A) is used by The City of Los Angeles to determine compliance to noise standards and is the A-weighting of the standard sound level that is measured in decibels (dB).

Community residents have expressed questions about the use of the ground power stations and the availability of replacement cables at the CMF facility. These issues were examined as part of the Metrolink internal audit conducted in December of 2019. The audit revealed that ground power and ground power stations were not being used to their full advantage. The Internal Audit Division is currently revalidating the corrective actions put in place in response to the Audit Report on CMF issued in December 2019. Internal Audit anticipates that its revalidation work will be completed in March 2021, and Metrolink Management will report to the community the results and any further actions, if needed, to ensure the optimal use of ground power at the facility.

Metrolink is committed to being a good neighbor. As part of our continued efforts to balance community needs with the needs of Metrolink commuters and to operate a safe and sustainable fleet:

- Metrolink remains committed to turning off our trains once they have been through the Service and Inspection (S&I) tracks if the interiors are not being worked on.
- Once worked on, all trains will remain off until 45 minutes before departure.

Metrolink has a funded project to rehabilitate the existing electrical panels on the north end of the yard. The electrical panels feed power to four ground power stations at Service & Inspection (S&I). The project is estimated to take 18 months to complete. This improvement will provide increased reliability to our power distribution and ground power which will ensure a reliable power source for the ground power stations.

In addition, Metrolink is currently updating the video on the CMF VMR that was made available at the September 2020 Quarterly update. It is our goal with this video to more fully explain and showcase the way ground power stations are used to help mitigate impacts from the facility upon the neighboring community.

Central Maintenance Facility (CMF) Action Plan February 2021 Update



We continue to make progress on our commitment to be a good neighbor to the communities near the CMF. To view the latest updates of the CMF Action Plan, please click [HERE](#). You can also view previous CMF updates by visiting metrolinktrains.com/cmf.

Temporary Sound Wall Installation:

Staff continues to look at long term sound mitigation solutions in our CMF Modernization Study (Action item 8). In an effort to address noise concerns in the near-term, staff are exploring options for a temporary sound wall at the service and inspection track.

Staff continue to explore contractual options to procure a temporary sound wall for the service and inspection area at CMF. Staff updated the Metrolink Board of Directors on February 26, 2021 about the status of this study. You can review the update [HERE](#). Staff also gave an update on proposed sound wall solutions at the community meeting on February 27, 2021. The presentation at metrolinktrains.com/cmf in the "community resources section," or reviewed in the [VMR](#).

All board meetings are public and can be accessed at: metrolinktrains.com/about/board-meetings/agendas-documents/

Tier 4 Update

As of February 28, 2020, 39 of the 40 Tier 4 locomotives procured by Metrolink have been delivered to SCRR property.

Tier 4 Noise Modifications:

February update: Currently, a total of three locomotives have the latest noise reduction software modification. Staff is continuing to observe and evaluate the units. Staff is projecting that all 40 Tier 4 locomotives will receive the latest noise

reduction software modification by June 2021. Please see the [Noise Reduction Letter](#) for background information on these efforts.



Metrolink COVID-19 (Coronavirus) Response:

SHARED RESPONSIBILITY

CDC Requires Everyone to Wear Their Masks



COVID-19 has changed all our lives in countless ways. For the last few months, we have made real-time adjustments as stay at home orders, school closures and staged efforts to reopen our region and state have demanded much of our attention. At

Metrolink, safety is foundational. Our agency has taken steps to protect against the spread of the COVID-19 disease while protecting our team members, riders, and communities. We thank you for your patience as we have worked to identify ways to enhance communication with the community and update agency practices.

Recovery Plan Framework:

The Metrolink team is working hard to adjust and prepare for the “new normal” and emerge from this pandemic a smarter, better passenger train service. With that in mind, we have developed a Recovery Plan Framework which emphasizes health, safety, and cleanliness;

Health & Safety:

We enhanced cleaning and other safety procedures on our trains and at the locations where our employees work.

Cleanliness updates include:

- Installation of new state-of-the-art antimicrobial air filters on all our train cars to ensure the air passengers breathe throughout their journey is safe and clean. They improve the air flow aboard our trains and destroy 99.9% of impurities including bacteria and viruses.
- Trains are deep cleaned every night as well as more staff added to clean more often
- Hand sanitizer stations in each train car
- A video of our cleaning process on our trains can be viewed [HERE](#).

We launched the [How Full Is My Train?](#) tool for riders to see recent ridership of the train you plan to take and be assured there will be plenty of space for physical distancing. More information regarding the latest health and safety procedures on our trains can be found at: metrolinktrains.com/cleancommute

On September 25, 2020, the Metrolink board approved the Recovery Plan Framework. Updates on the Recovery Plan Framework are given at Metrolink Board meetings and access to meetings and documents can be found at: metrolinktrains.com/about/board-meetings/agendas-documents. The latest update on the progress of the Recovery Plan was given at the February 26, 2021 board meeting which can be viewed [HERE](#).

Metrolink Operations:

Due to COVID-19, Metrolink has seen a reduction in ridership of up to 90% at its lowest. As a result, Metrolink temporarily

reduced its service by 30% on March 26, 2020. You can find the latest schedule information at [metroinktrains.com/temporary-service](https://www.metroinktrains.com/temporary-service).

Metrolink has utilized the reduced service levels to accelerate maintenance and rehabilitation activities. For our trains, Metrolink is utilizing four fewer trainsets per day to operate the reduced service. As a result, we have enhanced preventive maintenance on the equipment and used the additional flexibility to address unscheduled maintenance events more strategically. For the infrastructure, Metrolink has used the longer work windows afforded by reduced service to accelerate repairs to track, ties and signal infrastructure.

To get more information about Metrolink's service or response to COVID-19, please visit [metroinktrains.com/coronavirus](https://www.metroinktrains.com/coronavirus) or text "ML19" to "#333777".

Safety Reminder

Camping, walking, driving or playing near any active train line or along the Metrolink right-of-way (ROW) is dangerous. We know that homelessness is a challenge our communities face. If you see an homeless encampment along the Metrolink ROW please contact us at (866) 640-5190.

Questions and concerns can be directed to Metrolink's Community Relations 24-hour hotline at (213)452-0400 or to communityrelations@scrra.net.

Sylvia Novoa | Metrolink Community Relations
(213)452-0300 | communityrelations@scrra.net

STAY CONNECTED

